

JOB SPECIFICATION - MANAGER, IT

THE COMPANY

Powerscourt, a Morrow Sodali company, is an award-winning strategic communications agency. From our offices in London and Dublin, we provide trusted advice to the world's top companies on critical business issues.

We have earned a reputation for delivering an outstanding service to both public and private businesses. Some of the biggest companies in the world rely on our advice to safeguard their reputations.

Powerscourt has a very collaborative and sociable culture with a diverse team including a mix of seasoned journalists, bankers, lawyers and communications experts who provide our clients with the experience, insight and creativity that sets us apart.

We advise companies across a broad range of services, including financial and corporate communications, crisis and issues management, political affairs, sustainability and campaigning. The team has specialist industry expertise in consumer industries, industrial services and capital goods, financial services, healthcare, housebuilding and real-estate and TMT.

Powerscourt have grown rapidly in recent years, with expansion into new services and industry areas, having won a large number of high profile retained and project clients.

Morrow Sodali

In October 2023, Morrow Sodali, a global shareholder engagement and governance advisory company, acquired Powerscourt. The acquisition of Powerscourt provides a growth platform for Morrow Sodali to build a full-service advisory and shareholder services practice across Europe, with the financial backing of TPG.

Headquartered in New York, Morrow Sodali has around 500 colleagues working across 14 international offices. It has made a number of recent complementary acquisitions, including Citadel-MAGNUS, one of Australia's leading corporate communications and investor relations firms, and ESG consulting firms HXE Partners and FrameworkESG.

Morrow Sodali is majority-owned by TPG Growth, the middle market and growth equity platform of TPG. It works with over 1,000 corporate clients in more than 80 markets worldwide on a range of critical issues including corporate governance and ESG advisory, IPO preparedness, shareholder activism, M&A services and proxy solicitation.

THE ROLE

Powerscourt is looking to further strengthen its technology capability in the EMEA region with the appointment of an IT Manager within our London office. This role will work closely with Powerscourt's Senior Managing Directors, and report into the Global Head of IT for Morrow Sodali, based in New York. The role will work closely with the wider IT team, which includes EMEA, APAC and America.

The ideal candidate will have experience working on complex projects, as well as being hands-on to execute daily tasks across our network design, and across multiple locations. You will evaluate projects and tasks in their applicability and fit, and be involved in setting the definition of standards, and best practice for their use.

KEY RESPONSIBILITIES

- Day to day IT support of team members across London and EMEA region.

- Maintenance and troubleshooting of all systems and services relevant to EMEA team members.
- Support in planning, execution, and management of IT projects with specific deadlines.
- Research and implementation of new business solutions to reduce operational cost and increase organisational efficiency.
- Implementation of Corporate, Regional, and Country IT initiatives.
- Oversight of projects to ensure they are implemented on time and within budget.
- Relationship management with key IT vendors.
- Team management of regional IT resources

THE PERSON

Key attributes and experience required for this role:

- Minimum 7 years corporate IT experience, preferably in professional services
- Previous experience managing cloud-based IT services within a global environment
- Strong interpersonal, communication, and business analysis skills
- Proven ability to administrate Office 365, Azure platforms and Meraki products (Azure Certification preferred)
- Demonstrated ability to work in a fast paced and dynamic environment, implementing projects
- Negotiation experience with internal and external stakeholders to advance the interests of the organization, while also developing strategies and action plans that reflect an in-depth understanding of business requirements
- Bachelor's degree in technology management
- Coding abilities (desirable)

THE PACKAGE

- Competitive salary, dependant on experience
- Excellent benefits package (see Benefits Document on careers page)
- Hybrid working and flexibility on working days in the office
- A fun working environment based in central London